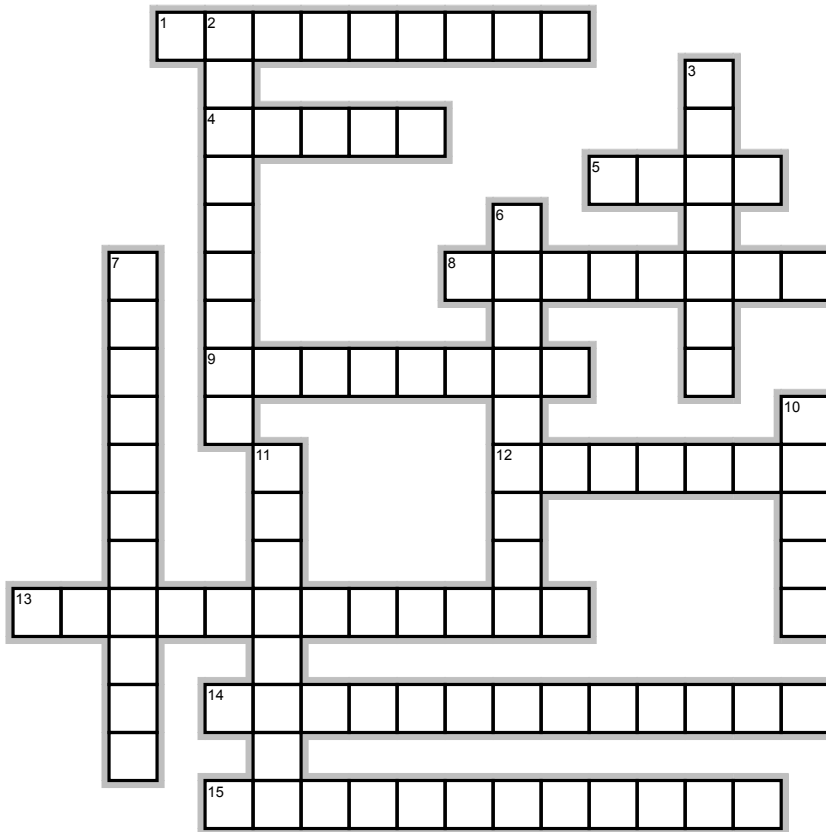


# Quality Management

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EclipseCrossword.com

## Across

1. is a structured tool, usually component-specific, used to verify that a set of required steps has been performed.
4. One of internal failure cost
5. The goal value in the middle of the control chart
8. \_\_\_\_\_ is a prevention cost.
9. the measured value is very close to the true value
12. This diagram shows the relationship between two variables
13. A graphical representation of a process showing the relationships among process steps.
14. the total cost of all efforts related to quality throughout the product life cycle
15. The technique which is comparing actual or planned project practices to those of comparable projects to identify best practices, generate ideas for improvement, and provide a basis for measuring performance.

6. the values of repeated measurements are clustered and have little scatter.

7. Inspection

10. is a category assigned to products or services having the same functional use but different technical characteristics

11. Cause and effect diagram

## Down

2. It is a vertical bar chart showing how often a particular variable state occurred
3. the degree to which a set of inherent characteristics fulfill requirements